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| Jennifer Argent  **Web Developer** | 1305 Picard Street  Greensboro, NC 27405  (336) 483-4816  Jrargent42@gmail.com |

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| **ㅡ** Skills | horizontal line   * JavaScript (ES6) * Express.js * Node.js * REST * HTML, CSS * XML, JSON * Bootstrap | * MongoDB * React * VS Code * MySQL * Git * Jira |

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| **ㅡ** Experience | horizontal line SPI Software Solutions, Inc. / Client Success SpecialistNovember 2020-November 2022  * Discovered several thousand dollars in missed commissions from an insurance company to a client and provided the client with evidence to correct * Developed programs and documentation for training both clients and SPI employees on commissions management software. * Trained new clients and new SPI employees on using GreenWave commissions management software * Managed legacy client accounts, met weekly or as needed with clients to solve problems and meet client needs. * Processed commissions and payment advices for managed commissions clients  Harris Teeter Pharmacy / Certified Pharmacy TechnicianDecember 2017-July 2020  * Received Pharmacy Technician certification in August 2019 * Performed prescription data entry, insurance billing, insurance adjudication and prior authorization management * Dispensed, prepared, and appropriately labeled medications * Communicated with customers of various socioeconomic and educational backgrounds to effectively manage medication adherence, recommend vaccinations, and provide clinical recommendations per pharmacist instruction * Managed and ordered pharmacy inventory, including medications and supplies * Received HIPAA training on an annual basis and performed all pharmacy tasks while following federal and state regulations regarding HIPAA  Noregon Systems Inc. / Product Support SpecialistJuly 2016-August 2017  * Developed and implemented a training program for new employees, including guiding employees through workplace systems used, proprietary hardware and software, and helping employees gain on-the-phone experience * Assisted customers over the phone with using Noregon Systems software and hardware. * Provided professional customer care support in a team-based environment.  UNCG 6-Tech Service Desk / Tier II Senior Student AnalystOctober 2012-May 2016  * Trained Tier I student analysts, including guiding analysts through workplace systems used, providing coaching exercises, and helping analysts gain on-the-phone experience * Provided professional level telephone-based support to the UNCG community * Performed problem solving in a dynamic team-based environment |
| **ㅡ** Education | horizontal line The Coding Bootcamp at UNC Chapel HillJuly 2022 - January 2023 26 week, part time course to learn the skills necessary to build web applications. University of North Carolina at GreensboroGraduated May 2016 Bachelor of Science in Human Nutrition and Dietetics |

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| **ㅡ** References | horizontal line Available Upon Request |